

# Alibaba.com Gold Plus Supplier



## Assessment Report

*Presented to*

**Changzhou Huiya Decoration Materials Co., Ltd.**

**常州市汇亚装饰材料有限公司**

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 45, Weifu Road, Weixing Village, Cuiqiao, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China
City / Country:	Changzhou / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	czhuiya
Gold Supplier Company Name:	Changzhou Huiya Decoration Materials Co., Ltd.
Contact Person:	Mr. Winston Gu
Phone Number:	0086-18706128688
Fax Number:	0086-519-81187328
Email:	accessfloor2015@hotmail.com
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*Service Provided by SGS*  
*Report No.: 17680713\_P+T*





Report Number:	17680713_P+T	Assessment Type:	Production & Trade Assessment
Date of Assessment:	18/Oct./2018	Report Date:	18/Oct./2018
Assessor's Name:	Simon Gao	Validity Period:	19/Oct./2018 -- 18/Oct./2019
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

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## Section 1: Company Overview

Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	913204127732065377
Year Established:	21/Apr./2005	Validity Period:	21/Apr./2005 -- 20/Apr./2025
Export Experience:	5	Industry Experience:	13
Registered Address:	Weixing Village, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China		
Company Address:	No. 45, Weifu Road, Weixing Village, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Changzhou Wujin Market Supervision Administration
Registered Capital:	RMB 60,000,000		
Corporate Representative:	Mr. Yongming Gu		
Industry:	Anti-Static Flooring		
Business Type:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Trading Company <input checked="" type="checkbox"/> Manufacturer&Trading Company		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Anti-Static Raised Access Floor (Anti-Static Steel Raised Floor/Wooden Raised Floor/Aluminum Access Floor/Air-Flow System/Ceramic Raised Floor), OA Network Raised Access Floor (Bar Raised Access Floor/GRC Floor/Encapsulated Calcium Sulfate Floor)		
1.2 Company Building Information			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input type="checkbox"/> Lease Agreement <input checked="" type="checkbox"/> Factory Officer Claimed			
Total Building Size: 16,000 m <sup>2</sup>			
Number of Building(s): 6			
Office Size: 3,000 m <sup>2</sup>			



## Section 2: Human Resources

Human Resources

2.1 Company Chart

```
graph TD; GM[GM] --- ViceGM[Vice GM]; ViceGM --- Sales[Sales Dept.]; ViceGM --- Financial[Financial Dept.]; ViceGM --- Quality[Quality Dept.]; ViceGM --- Admin[Admin. Dept.]; ViceGM --- Technical[Technical Dept.]; ViceGM --- Production[Production Dept.]
```

2.2 Employee Headcount

Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total
GM	1	0	1
Vice GM	1	0	1
Sales Dept.	8	0	8
Financial Dept.	2	0	2
Quality Dept.	2	0	2
Admin. Dept.	1	0	1
Technical Dept.	2	0	2
Production Dept.	35	0	35
Total Number:	52	0	52

2.3 Management

Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



## Section 3: Current Export Situation

### Current Export Situation

There is/are 4 foreign trading employee(s) in the company.

Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	1	N/A	N/A	N/A
6-10 Years	1	N/A	N/A	N/A
2-5 Years	2	N/A	N/A	N/A
Less than 2 years	0	N/A	N/A	N/A

Does the company have a valid export license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Export License Registration No.:	01806062
Total Revenue (Previous Year):	Confidential
Total Export Revenue (Previous Year):	Confidential
Estimated Export Revenue (Current Year):	Confidential
Trade Agents Employed Overseas:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Nearest Port:	Shanghai Port
Accepted Payment Terms	<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted Payment Type:	<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input type="checkbox"/> MoneyGram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker

Average lead time from product order confirmation to production delivery (products exiting the factory):

Product Category	Num	Unit
Anti-Static Raised Access Floor	2	Weeks
OA Network Raised Access Floor	2	Weeks

Average Sampling Time

Product Category	Lead Time
Anti-Static Raised Access Floor	2 Days
OA Network Raised Access Floor	2 Days

The Shortest Sampling Time

Product Category	Shortest Lead Time
OA Network Raised Access Floor	2 Days



## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	N/A	0	0
South America	N/A	0	0
Eastern Europe	N/A	0	0
Southeast Asia	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	15
Africa	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	8
Oceania	N/A	0	0
Mid East	N/A	0	0
Eastern Asia	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	12
Western Europe	N/A	0	0
Central America	N/A	0	0
Northern Europe	N/A	0	0
Southern Europe	N/A	0	0
South Asia	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	5
Domestic Market	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	60
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	





## Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
Anti-Static Raised Access Floor: 500,000 Square Meters, OA Network Raised Access Floor: 600,000 Square Meters				
5.2 Production Capacity				
Product Name	Production Line Capacity		Actual Units Produced (Previous Year)	
Anti-Static Raised Access Floor	50,000 Square Meters/Month		500,000 Square Meters	
OA Network Raised Access Floor	60,000 Square Meters/Month		600,000 Square Meters	
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Phosphating Treatment Tank	N/A	1	5	Acceptable
Automatic Production Line for OA Bar Raised Access Floor	500*500, 600*600	2	3	Acceptable
Punching Machine	JC23-16T, JC23-63T	13	5	Acceptable
Welding Machine	DB-275-09002	10	5	Acceptable
Plate Cutting Production Line	N/A	2	5	Acceptable
Plate Molding Production Line	N/A	1	5	Acceptable
Coating Production Line	N/A	1	5	Acceptable
Overlaying Production Line	N/A	2	5	Acceptable
Cement Filling Production Line	N/A	1	5	Acceptable
GRC Flooring Production Line	N/A	1	5	Acceptable
Polishing Machine	R-RP630	2	2	Acceptable
Thread Tapping Machine	N/A	2	3	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Automatic Testing Machine	TQZ-5	1	1	Acceptable
5.5 Subcontractors (N/A)				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



## Section 6: Quality Assurance

Quality Assurance				
6.1.1 Quality Management System Certification				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
ISO9001:2015	Beijing Zhongliantianrun Certification Center	10116Q12687R0S	The manufacture and process of anti-static raised floor	25/Apr./2016 -- 24/Apr./2019
ISO14001:2015	Beijing Zhongliantianrun Certification Center	10116E20519R0S	The environmental management activities involved by the manufacture and process of anti-static raised floor and places	09/Mar./2016 -- 08/Mar./2019
OHSAS18001:2007	Beijing Zhongliantianrun Certification Center	10116S10345R0S	The occupational health and safety management activities involved by the manufacture and process of anti-static raised floor and places	09/Mar./2016 -- 08/Mar./2019
6.1.2 Product Certification (N/A)				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
6.2 Testing Report				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
Test Report	Information Industry Anti-Static Products Quality Supervision & Testing Center	18-5131	Anti-Static Moveable Floor & HY600-B	10/Apr./2018 -- 31/Dec./2049
Test Report	Information Industry Anti-Static Products Quality Supervision & Testing Center	18-5251	OA Movable Floor & FS1000	10/Apr./2018 -- 31/Dec./2049
Test Report	Information Industry Anti-Static Products Quality Supervision & Testing Center	18-5331	Aluminum Access Floor & A1000-B	10/Apr./2018 -- 31/Dec./2049



Test Report	Information Industry Anti-Static Products Quality Supervision & Testing Center	18-5467	Anti-Static Access Floor & HTD600-Z	10/Apr./2018 -- 31/Dec./2049
Test Report	Jiangsu Province Inspection & Supervision Center Floor Products Quality	(2017)DB-WT-T0 726	Anti-Static Steel Raised Floor & HDG600-35Q	06/Sep./2017 -- 31/Dec./2049

### 6.3 Quality Control Management

Item	Content	Observations /Comments
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM -- Mr. Yongming Gu
6.3.4	How many QA/QC inspectors in total?	2

No. of Employees in Each Production Line:

Production Line	Supervisor	No. of Operators	No. of In-line QC/QA
Workshop	1	34	2

### 6.3.5 Average Guarantee Time

Product Category	Guarantee Time
Anti-Static Raised Access Floor	1 Year
OA Network Raised Access Floor	1 Year

### 6.3.6 The Longest Guarantee Time

Product Category	Guarantee Time
OA Network Raised Access Floor	1 Year

### 6.4 Supplier Management

Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No



6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input checked="" type="checkbox"/> No, inspections are not necessary

#### 6.5 After Sales Service

Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No



## Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



## Section 8: R & D Capacity

R&D Capacity				
<b>8.1 Current Situation</b>				
There is/are <u>2</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	2		11-20 Years	2
Junior College	0		6-10 Years	0
Technical School	0		2-5 Years	0
High School	0		Less than 2 years	0
<b>Patent Situation</b>				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
ZL201830009 192.1	Ceramic floor (inorganic substance)	Appearance design	28/Aug./2018 -- 27/Aug./2028	
<b>Brand Situation</b>				
Registration/ap plication No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
18821466	Refer to the Photo	Category 19	14/Feb./2017 -- 13/Feb./2027	Photo in Section 11 (Trademark Photos)
18821511	Refer to the Photo	Category 6	14/Feb./2017 -- 13/Feb./2027	Photo in Section 11 (Trademark Photos)
<b>The Average Time For New Products Launched</b>				
Product Category		Lead Time		
Anti-Static Raised Access Floor		1 Month		
OA Network Raised Access Floor		1 Month		
<b>The Shortest Time For A New Item Launched</b>				
Product Category		Shortest Lead Time		
OA Network Raised Access Floor		1 Month		
Does the company provide ODM service for others?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Are there relevant design input/output, review, and verification documents available for the assessment company?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Based on inspection, are R & D employees equipped with adequate specialized equipment?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, please list all key equipment used:		Automatic testing machine		
Do R& D employees use any specific software for designing new products?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
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If yes, please list the main software used:	AutoCAD
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input checked="" type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input checked="" type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input checked="" type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No
Are the designed products confirmed by the customers?	<input checked="" type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input checked="" type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input checked="" type="checkbox"/> Yes, with written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No

## 8.2 R&D Real Case Description

Customer's Name	Confidential
Customer's Location	Confidential
Customer's Industry:	Confidential
Order's Requirement Description:	Confidential

## 8.3 Design Process

Process 1	Process 2	Process 3
Confidential	Confidential	Confidential
Description: Confidential	Description: Confidential	Description: Confidential

## 8.4 Design Devices (N/A)

Device 1	Device 2	Device 3
N/A	N/A	N/A



## Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to join more exhibitions.	2018
2	The organization is going to expand production capacity.	2018





## Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 Raw Materials	2	 Cutting	3	 Molding
4	 Welding	5	 Phosphating	6	 Coating
7	 Ceramic Filling	8	 Cleaning	9	 Maintaining
10	 Overlaying	11	 Thread Tapping	12	 Bracket Processing
13	 Assembly	14	 Inspection	15	 Packed Products



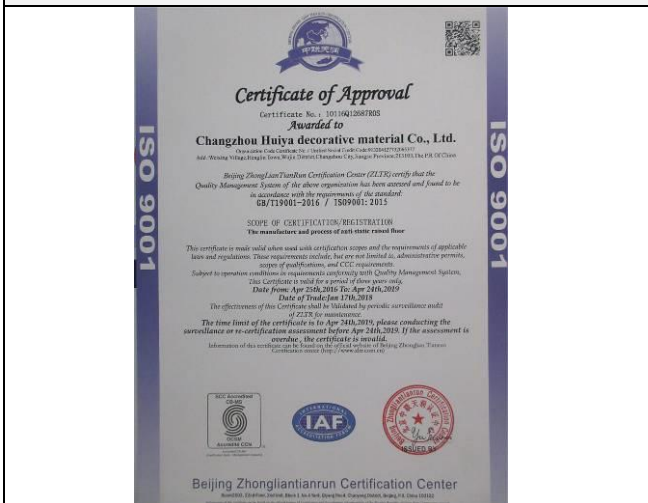
## Section 11: Certification & Photos

Certification & Photos	
Certification & Photos -- Business License (Original)	Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection
	
Certification & Photos -- Permit for Opening Bank Account	Certification & Photos -- Import and Export Enterprise Registration
	
Patent Photos	
Certification & Photos -- Appearance Design	N/A
	N/A



## Quality Management System Certification Photos

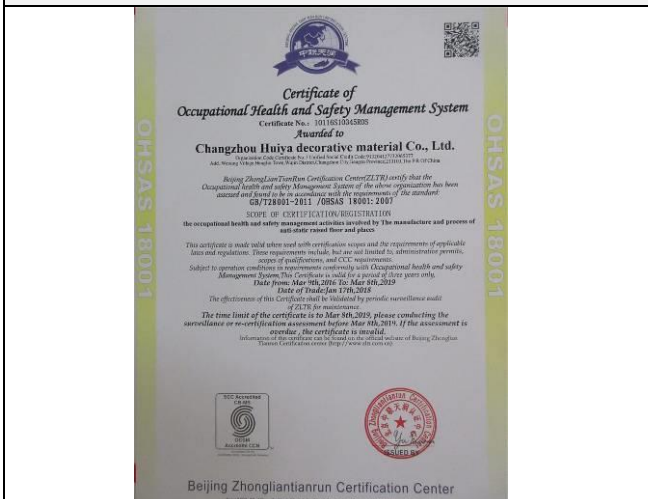
### Certification & Photos -- ISO9001:2015



### Certification & Photos -- ISO14001:2015



### Certification & Photos -- OHSAS18001:2007



N/A

N/A

## Testing Report Photos

### Certification & Photos -- Test Report



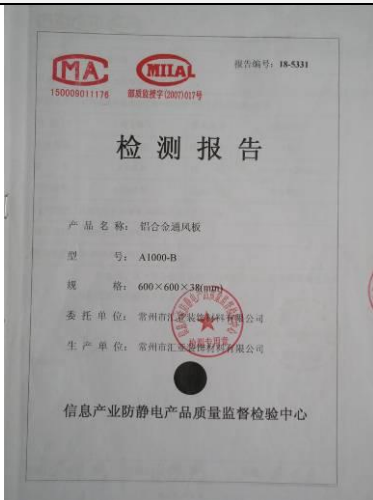
### Certification & Photos -- Test Report



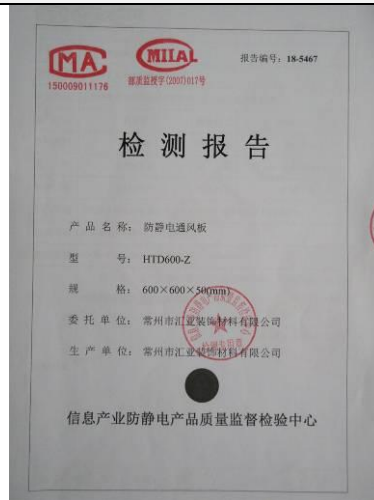




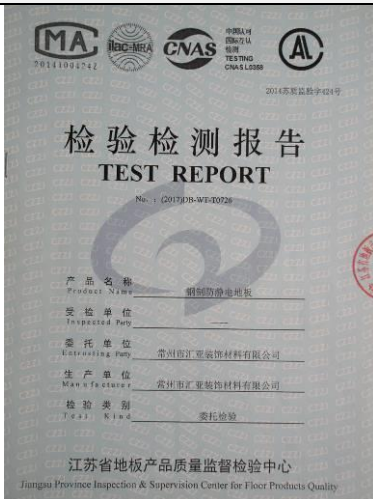
### Certification & Photos -- Test Report



### Certification & Photos -- Test Report



### Certification & Photos -- Test Report



N/A

N/A

### Trademark Photos

### Certification & Photos -- Trademark



### Certification & Photos -- Trademark





## Section 12: Company and Product Samples

Company and Product Samples	
<b>Company Gate</b> 	<b>Factory Area</b> 
<b>Office Hall</b> 	<b>Office</b> 
<b>Showroom</b> 	<b>Showroom</b> 





### Workshop



### Workshop



### Finished Products



### Workshop



### Workshop



### Warehouse





## Section 13: Competitive Advantages

<b>13.1 Product Group Capacity</b>		
<b>13.1.1 Products Sold (Within 12 Months)</b>		
<b>Products Name</b>	<b>Quantity</b>	<b>Revenue (USD)</b>
Anti-Static Raised Access Floor	500,000 Square Meters	Confidential
OA Network Raised Access Floor	600,000 Square Meters	Confidential
<b>13.1.2 Suppliers Cooperated With (Within 12 Months)</b>		
No. of cooperation suppliers (total)	Confidential	
No. of suppliers (which cooperated over 2 times)	Confidential	
No. of provinces which cooperation suppliers belong to	Confidential	
Would the company like to provide design solution service for integration project?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, these projects include	Anti-Static Raised Access Floor, OA Network Raised Access Floor	
Would the company like to provide a total solution for purchasing?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input type="checkbox"/> No	
If yes, please describe it	Anti-Static Raised Access Floor, OA Network Raised Access Floor	
<b>13.1.3 Real Case Description:</b>		
Customer Name	Confidential	
Customer Country	Confidential	
Customer Region	Confidential	
Products Category	Confidential	
Order Value (USD)	Confidential	
Order Processing Process	Confidential	
Customer's Feedback	Confidential	
<b>13.2 Real Case for Lower MOQ &amp; Lead Time</b>		
<b>Products Name</b>	<b>MOQ (Within 12 Months)</b>	<b>Lead Time</b>
Anti-Static Raised Access Floor	100 Square Meters	3 Days
OA Network Raised Access Floor	100 Square Meters	3 Days
<b>13.3 Real Case for Large Contract &amp; Lead Time</b>		
<b>Products Name</b>	<b>Order (Within 12 Months)</b>	<b>Lead Time</b>
OA Network Raised Access Floor	60,000 Square Meters	1 Month
<b>13.4 Overseas After Sales Service Capacity</b>		



13.4.1 Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
13.4.2 If yes, what onsite after-sales services are included		Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Other		N/A	N/A	N/A
13.4.3 Average response time	12 Hours			
13.5 After-sales service capacity				
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

-- End of Report --